

MASTERCRAFT BOAT RENTALS - FAQ

Get ready to take your on-water experience to a whole new level. In partnership with MasterCraft, Edgewood Tahoe Resort carries an exclusive fleet of select boats. Our Mastercraft XT24 Wake Surf Charter, MasterCraft NXT24 boats and our new addition Balise Halo, are conveniently located at the Edgewood Tahoe Pier.

For our resort guests' exclusive use only. Contact an Edgewood Team Member at activities@edgewoodtahoe.com or concierge@edgewoodtahoe.com for any questions about booking or the below information.

How do we book?

Guests can book directly through this [exclusive access](#) page or in person with the Edgewood Tahoe concierge team. A \$600 deposit is required for future bookings. Day-of bookings and walk-ups are possible at our watersport kiosk near the pier, pending availability.

What is the difference between the XT24, the NXT24 and the Balise Halo ?

The MasterCraft XT24 Wake Surf Charter requires a captain and comfortably hosts up to 6 passengers—the U.S. Coast Guard limits charters to six passengers. Captains will be released for the day, if the boat has not been booked by 2pm.

The MasterCraft NXT24 can hold up to 12 passengers, but does not have a captain; guests can drive themselves or request a driver, however we can not guarantee one will be available. We ask for at least a 2 week notice for all driver requests.

The Balise Halo is a high-end pontoon boat designed for comfortable cruising, socializing, and luxury experiences on the water and can hold up to 12 passengers. The Balise Halo does not allow for water sports i.e. wake surfing, wake boarding, tubing or water skiing.

What is your cancellation and refund policy?

We have a 72-hour cancellation policy. All trips canceled within the 72-hour window will not receive their \$600 deposit. If a refund is issued, a \$50 admin processing fee will not be refunded, and will return to the original form of payment.

Weather cancellations are at the captain's discretion.

Are fuel and taxes included in the rate?

Price is inclusive of fuel, but tax and crew gratuity are not included.



Can we bill to our room?

All payments will need to be made directly through our partnering MasterCraft vendor.

Do I need a boating license?

While it is not required, we recommend a Boater's Safety Course prior to booking this experience. If guest does not want to drive, a driver request can be made at an additional fee of \$80-\$100 per hour depending on the driver. We ask that any driver request is submitted at least 10 days prior to the scheduled MasterCraft Experience

What are the minimum time requirements to rent a boat?

There is a 2-hour minimum to rent the MasterCraft XT24 Wake Surf Charter. The MasterCraft NXT24 and the Balise Halo are only available for ½ day, 3 hours rentals or full day, 7 hour rentals.

What watersports can we do on the boats?

The MasterCraft XT24 Wake Surf Charter is equipped for wake surfing and other water activities. The MasterCraft NXT24 has limited water toys available, including tubing, water skiing and wake boarding. These water toys are available by request and no additional cost. A limited number of wetsuits are available upon request. The Balise Halo does not allow for water sports.

Where do we meet & check in?

Meet the team at the Edgewood Tahoe watersports kiosk next to the pier.

What should we bring?

We encourage you to bring non-spray sunscreen, warm layers, sunglasses, a hat, and your Edgewood Tahoe refillable water bottle. Towels will be provided. Please wear easily removeable footwear such as flip flops or sandals.

Are we allowed to bring our service animals?

Service animals are not allowed onboard the MasterCraft XT24 Wake Surf Charter, the NXT24 or the Balise Halo.



Do you offer food and beverages on board?

Edgewood Tahoe offers a special boat-friendly menu provided to you in a travel cooler. Food orders need to be submitted **NO LATER** than 5:00 pm the day before the scheduled MasterCraft Experience. Orders for drinks can typically be accommodated day-of boating experience. Connect with an Edgewood Team Member to learn more.

Are life jackets provided?

The MasterCraft team will ensure that each person on board is fitted for a PFD (personal floatation device), including children and infants.

What should we not bring?

We ask that you please refrain from bringing messy food/drinks such as Cheetos, chocolate, and red wine. Sustainability is critical at Edgewood Tahoe, so we ask you to avoid single-use products such as Styrofoam coolers, plastic bags, and plastic bottles.

Can we rent SUPs or Kayaks for one or two hours?

Yes, you are able to walk up to the kiosk to rent SUPs and Kayaks by the hour, on the day you are looking to go out on the water, they are not available for hourly pre-booking. They will be available at the MasterCraft kiosk located by the Edgewood Pier.

Do we need to bring a speaker or is there a way to sync my phone to play music?

The entire fleet has bluetooth capability.