



MASTERCRAFT BOAT RENTALS - FAQ

Get ready to take your on-water experience to a whole new level. In partnership with MasterCraft, Edgewood Tahoe carries an exclusive fleet of select charters. Our flagship 2022 Mastercraft XT24 Wakesurf boat is conveniently located at the Edgewood Tahoe pier for our Lodge guests' exclusive use and three Crest Pontoon boats. The XT24 is a captained charter experience only, and all prices are inclusive of tax and fuel. The Crest Pontoon boats are for rental, no captain provided, and all prices include tax and fuel.

How do we book? - Guests can book directly through this exclusive access page or in person with the Edgewood concierge team. Day of bookings and walk-ups are possible at our watersport's kiosk near the pier. Connect with a concierge specialist today at concierge@edgewoodtahoe.com.

Can we bill to our room? - At this time, all payments will need to be made directly through our partnering vendor.

How many people can come? - Edgewood Tahoe's X24 Wakesurf boat comfortably hosts up to six passengers plus the captain—the U.S. Coast Guard limits charters to six passengers. The Pontoon boats can hold up to 12 passengers.

Where do we meet & check-in? - Meet the team at the Edgewood Tahoe watersports kiosk next to the pier.

What are the minimum time requirements to book a boat - There is a 2-hour minimum to book the X24 Charter and a 3-hour minimum for the Pontoon rental.

What is your cancellation policy? - We have a 72-hour cancellation policy. All trips canceled within the 72-hour window will not receive a refund. Weather cancellations are at the captain's discretion. For cancellations regarding COVID-19, please read through our [COVID Protocol](#).

What is your refund policy? - Refunds will be issued back to the original form of payment, less a 3% processing fee. Or choose a gift card as a refund and receive 100% back. Gift card credit never expires.

What should we bring? - We encourage you to bring non-spray sunscreen, warm layers, sunglasses, a hat, and your Edgewood Tahoe refillable water bottle. Towels will be provided.

Do you offer food and beverages? - Edgewood Tahoe offers a specially boat-friendly menu provided to you in a cooler. Eight-hour advance notice is required. Connect with a concierge specialist to learn more at concierge@edgewoodtahoe.com.

What not to bring... - We ask that you not bring messy food such as Cheetos or chocolate. Please avoid footwear that could damage the boat's seats, such as hiking boots or high-heeled shoes. Sustainability is critical at Edgewood Tahoe, so we ask you to avoid single-use products such as Styrofoam coolers and plastic bags. Edgewood Tahoe does not allow pets on the property.